جامعة التقنية والعلوم التطبيقية
University of Technology and Applied Sciences

مسقط
Muscat

Operational Plan achievement Booklet AY 2023 –2024

Message from the AVC

The past academic year has been notably successful for UTAS-Muscat, characterized by the effective implementation of our Strategic Plan (SP). From the outset, the branch has exhibited a strong commitment to quality assurance principles in the execution of the SP.

Dr. Ahmed Mohammed Al Mamari
Assistant Vice-Chancellor
UTAS- Muscat

To support this initiative, we conducted comprehensive workshops with all staff members to enhance their understanding of the SP objectives and to encourage their active participation through constructive feedback. These workshops, held at both branch and departmental levels, ensured that all staff were engaged in the formulation of the action plan, thereby promoting ownership and accountability. These collaborative efforts, alongside the initiatives from the branch's Quality Assurance Department, have helped in cultivating a robust quality culture within the institution.

Regarding our performance against the SP targets for the academic year 2023-2024, we are pleased to report that we have achieved an impressive 93.5% which is a 7% increase compared to the previous academic year. This outcome reflects the diligence and commitment of both academic and non-academic departments, who have continuously pursued excellence throughout the last academic year.

As we move forward, we anticipate that this academic year will yield further initiatives and quality improvement actions to address any identified gaps, ultimately enhancing our achievement rate concerning the Strategic Plan targets.

UTAS Strategic Plan Goals

Goal 1:

Foster Institutional Excellence

Goal 2:

Achieve Academic Excellence

Goal 3:

Pursue Excellence in Research, Innovation, and Entrepreneurship
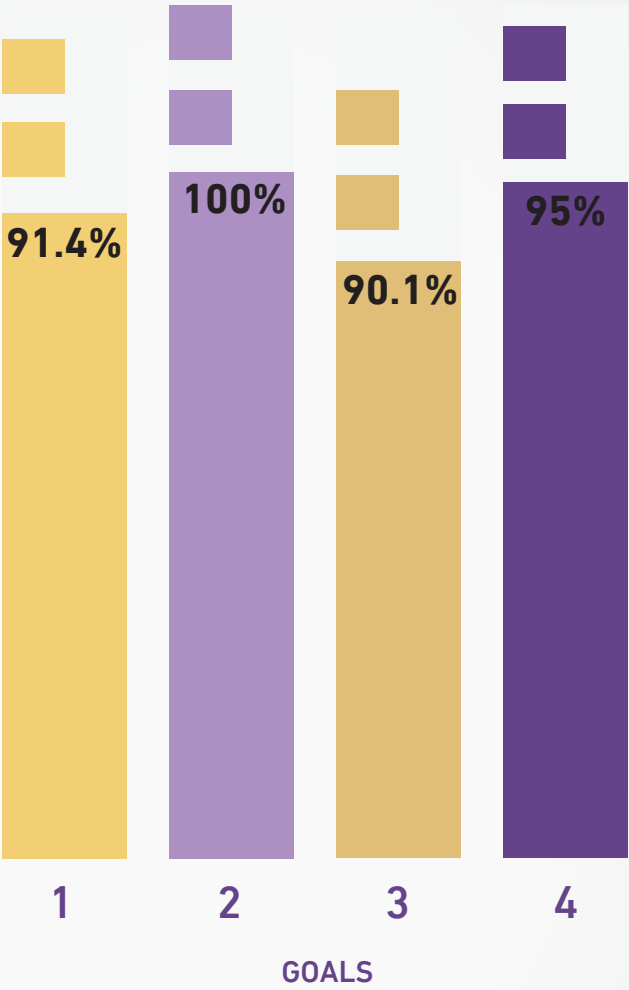
Goal 4:

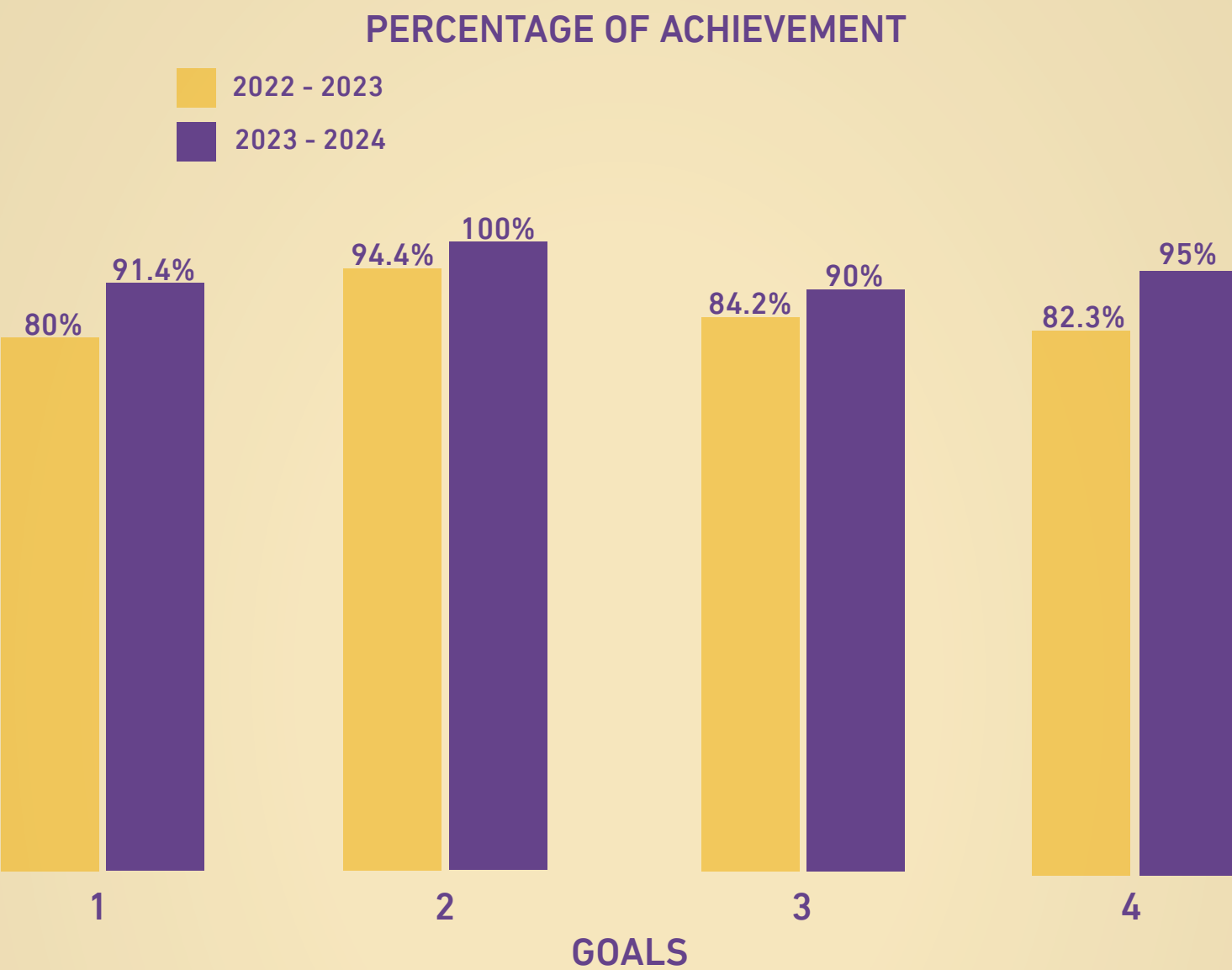Build sustainable and strategic partnerships

Branch Goal Achievement

Branch Goal
Achievement(%)

91.4%

100%

90.1%

95%

Overall 94.1%

1   2   3   4

GOALS

Comparison of Branch Goals Achievement with 2022-2023

PERCENTAGE OF ACHIEVEMENT

- 2022 – 2023
- 2023 – 2024

Goal	2022-2023	2023-2024
1	80%	91.4%
2	94.4%	100%
3	84.2%	90%
4	82.3%	95%

GOALS

GOAL

Overall Performance by Office/ Department/ Section / Committee

Office/Dept/Section/Committee	Performance		Office/Dept/Section/Committee
DAVCPSSRI	87.7%	92%	ENG
DAFA	100%	93%	IT
DAVCAA	89%	92%	PSC
DAVCESSS	93%	98%	APS
ISETC	96%	49%	FD
QAS	100%	87%	PHAR
RHSC	90%	95%	PD
BUSD	94%	100%	CECS
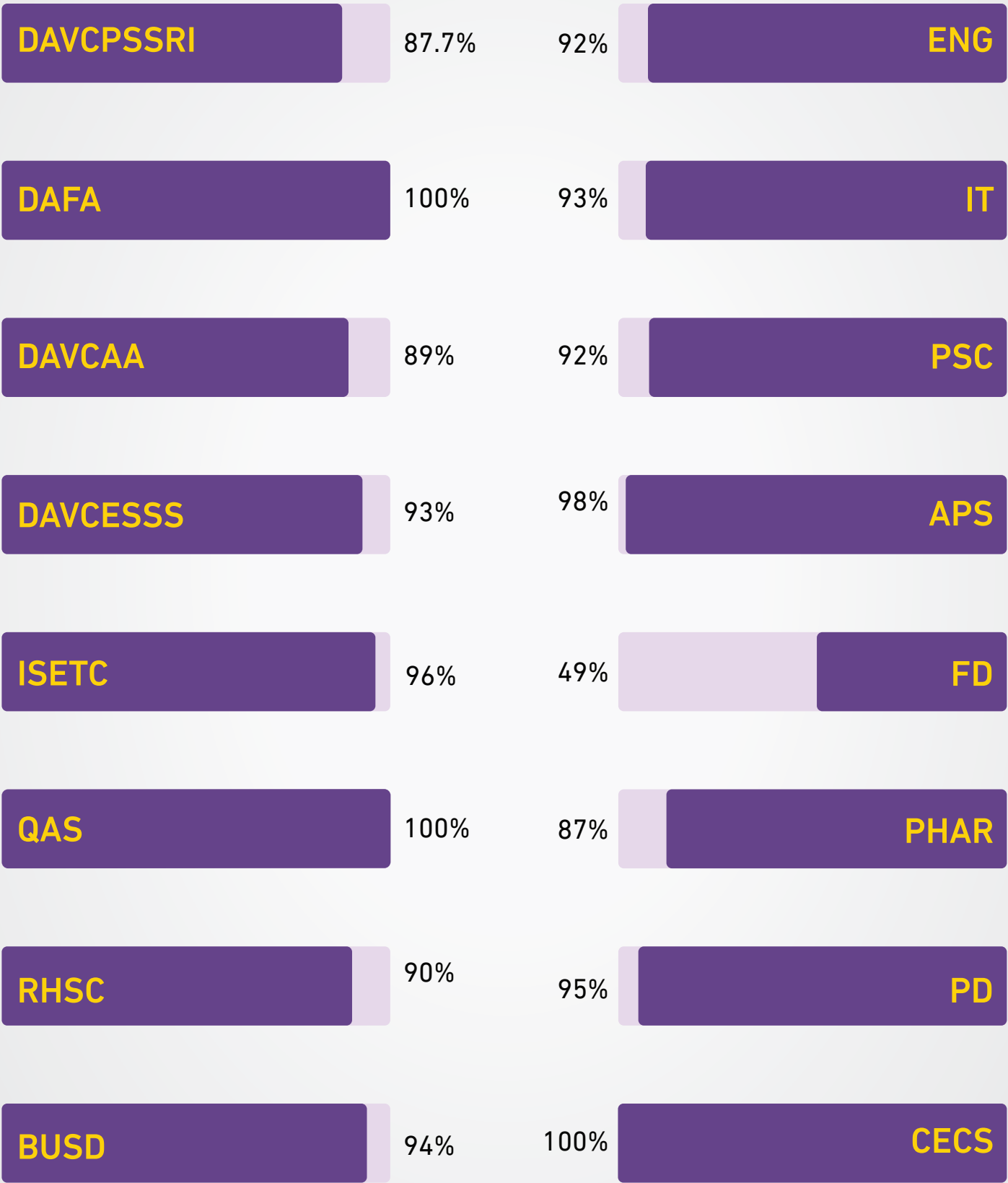
Key Achievements of the Academic Year

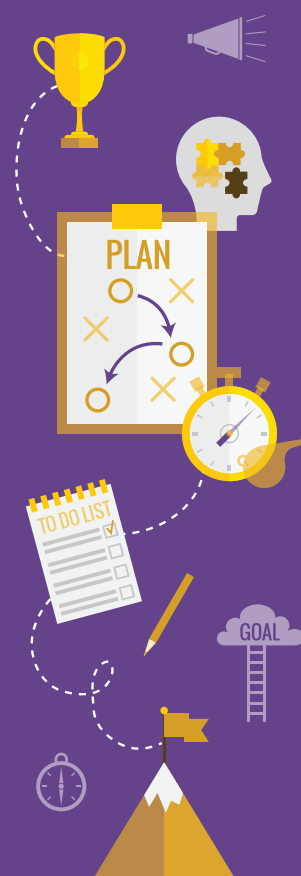94 publications (baseline: 88)

24% research with students out of the total publications (target: 1% per branch)

External funding: 65% increase (Target: 10%)

Internal funding: 100% increase (12 projects) (target: 2%)

Key Achievements of the Academic Year

Percentage of diversification of financial sources
(10.46% external resources, target: 1%)

51 activities offered for the community
(target: 4 activities per branch)

86 professional development opportunities
with industry (target:5 per UTAS)

Branch major achievements: Awards/Prizes

* The branch won the bronze award in Oman Sustainability Week.

* The branch won an award for the best higher education institution excelled in achieving 'We are Oman' goals.

* The branch won the best research project award within GHEDEX awards for excellence in education and human capital development 2024 organized by the Ministry of Higher Education, Research & Innovation.

Challenges and Improvement Actions

Percentage of staff receiving professional development and training in teaching (63%) (baseline 70%)

More systematic method has to be followed in keeping record of activities and more teaching-related SPD training should be conducted

Students Satisfaction with digital infrastructure, facilities, services. (2.96, baseline: 3.3) With facilities and services (2.68, baseline: 2.83) With Health and Safety (2.82, baseline: 3.34)

The survey result must be analyzed, and improvement actions should be taken and included in this AY AP.

Surveys were not deployed as per the survey plan

Clear mechanisms will be followed

Percentage of risks mitigated out of the total reported. (62%, target:70%)

RHS committee must focus on developing a robust Risk Management Plan and entities should cooperate with RHSC.

Low utilization rate of research grants (71.3%, target:90%)

DAVCPRI will develop mechanisms to ensure and monitor optimum use of research grants

Lack of monitoring of OP achievement

Weekly huddle within departments, monthly presentation of key KPIs in BC meetings

Branch Achievements based on Students' Feedback

- Providing a women's prayer room in the IT Department

- Utilizing guest parking for students

- Providing some references and books to meet teaching needs.

- Recommencing the scientific field trips.

- Giving students the opportunity to work in the greenhouse to meet their projects requirements.

- Carrying out maintenance for facilities reported by students.

- Giving notice to the restaurants about maintaining the cleanliness.

- Rescheduling final exams to exclude Saturdays, except in exceptional cases.
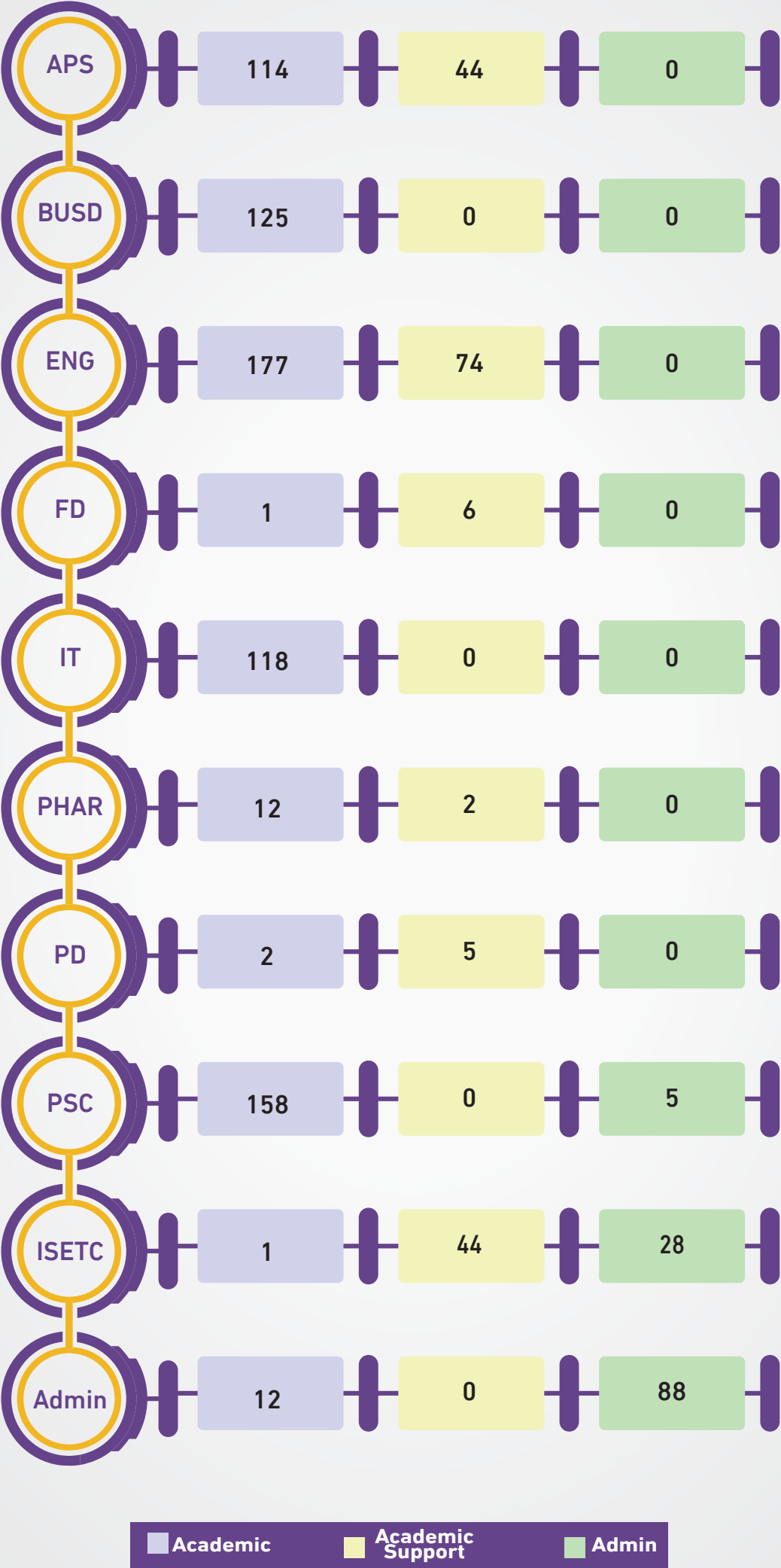
- Working on students parking expansion project.

- Conducting orientation programs about IT Department specializations

Staff number Academic and non Academic in Muscat Branch

Department	Academic	Academic Support	Admin
APS	114	44	0
BUSD	125	0	0
ENG	177	74	0
FD	1	6	0
IT	118	0	0
PHAR	12	2	0
PD	2	5	0
PSC	158	0	5
ISETC	1	44	28
Admin	12	0	88

Legend: Academic — Academic Support — Admin

Staff number Omani and International in Muscat Branch

579 — Omani

437 — International